

Register of requests for information March 2010

27/01/09	Numbers of complaints received over last 3 years and number rejected.	Already available on website. Responded 4/2/09
9/2/09	If PO staff have knowledge of international law – legislation specified .	Information does not exist. Responded 11/2/09
23/2/09	Copies of various data from his file and any info held by us between us and Pepsico and their legal advisors.	Exempt as it's all personal data. And we have already refused an earlier DPA request.
2/3/09	Guidance on territorial jurisdiction of Ombudsman referring to UK and Isle of Man	Responded 25/3/09 providing internal guidance note.
19/3/09	Copies of his file and our phone logs since 2002.	Responded 26/3/09 under DPA not FOI providing copies of letters in file not already issued. No phone logs to be issued.
30/3/09	Details of prudential and appeal statistics	3/4/09 Some appeals info issued.
9/4/09	Numbers of translated documents into any other language and costs	By email
21/5/09	Details of stats, funding, expenses	Further details requested 24/6/09 and issued 6 July.
21/5/09	Comments on his interpretation of Determinations	Information does not exist and does not fall under FOI responded 22/5
30/6/09	Salary details for senior officials	Information already available and due to be published.
3/7/09	Access to complete casework file. (he was a respondent not complainant.)	Not applicable under FOI – should be DPA and it's not his complaint so not his personal data. Anything he was entitled to see already sent to him in investigation process.
9/7/09	Number of complaints received and rejected in last 2 years and details of dept that appoints Ombudsman.	Not provided as available in annual reports and website. Directed to Houses of Commons.
18/8/09	Income, staff numbers and details, consultancy costs.	Not provided as available in published accounts.
7/1/10	Details of our sponsor dept.	Issued full details 11/1/10
27/1/10	Copies of corporate plan, annual report, etc.	Already available on website. 27/1/10

8/2/10	Details of invoices not paid within 10 days and pate payment interest	Responded 9/2 – explaining info would be published in 09/10 accounts.
9/2/10	Details of our sponsor dept.	Responded 15/2/10 - provided full details of Stewards team.