

Freedom of Information register 2011

Date Received	Detail	Comment
26/1/11	Copy of file	Not relevant under FOI but provided under DPA 8/2/11
14/2/11	Percentage of upheld complaints over 5 years Scottish widows data and office funding information.	Responded 21/2/11 provided % stats and funding information but not Scottish Widows – directed to website.
31/3/11	Copy of file	Not relevant under FOI but provided under DPA 21/4/11
19/5/11	Info about what on line services we provide.	Responded by email 23/5/11
24/5/11	Number of appeals in last 2 years and %age of total	Asked for clarification of request 25/5/11
14/6/11	Full disclosure of correspondence between us and Armed Forces Admin Agency and Defence Personnel Welfare and Veterans.	Not relevant under FOI but provided full copy of file Ref 26619 under DPA on 23/6/11 Further letter received 28/6/11 – responded 12/7/11.
25/6/11	No of received, upheld and appealed complaints.	Responded 30/6/11 directing to annual report and website and providing upheld data.
22/7/11	Total no of cases handled and upheld since inception. Cases handled and upheld by one Senior Investigator. (SI)	Responded 4/8/11 directing to annual reports. Data provided re office upholds. No data provided re individual SI's output.
22/7/11	No and names of retired police officers complaining about commutation	Responded 5/8/11 providing numbers but no names.
6/8/11	Stats info over last 10 years	Responded 11/8/11 directing to annual reports and providing upheld % for last 3 years. Further info provided 23/8/11.
31/7/11	Info that individual's father requested in	Replied 17/8/11 – info still exempt as its

	2009 and was exempt	personal data about someone else.
28/9/11	PUE readings from our data centre	Replied by email 7/10/11 – info not held .
6/10/11	Costs of translating into Welsh	Replied 7/10/11 – nil spend.
25/10/11	Info about number of complaints received about ITV Pension Scheme	Replied 27/10/11 providing some info.
1/11/11	Detailed financial info about IT spend and estimates	Replied 3/11/11/ directing to annual report and corporate plan on websites.
1/12/11	Details of procedures followed in casework	Replied. 6 December 11 – sent copy of casework process guide.
23/1/12	Details of how many staff have applied for positions as Trustee of Mineworkers Pensions Scheme.	Replied 1/2/12 – enclosing conflict of interest policy.